

2016 Impact Report

THE SALVATION ARMY
AUSTRALIA EASTERN TERRITORY





The Salvation Army Australia Eastern Territory 2016 Impact Report

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In order to protect the privacy of the people we work with, we have changed identifying details and used actors in photography, where necessary. We wish to extend our heartfelt thanks to all who have shared their stories with openness and courage.

"And what does the Lord require of you?
To act justly and to love mercy
and to walk humbly with your God."

(Micah 6:8, NIV)



Message from the Chief Secretary-in-Charge

"God loves with a great love the man whose heart is bursting with a passion for the impossible." – William Booth, Founder, The Salvation Army

Such poignant words remain, more than a century later, a powerful reminder of what we can achieve when we work together.

Every day I am reminded of the sincere generosity of our community. Together, we partner to make a difference in the lives of those who seek a new beginning and share in their journey from darkness to light.

With every selfless contribution, lives are changed for the better, hope is restored and communities are reunited. I sincerely thank you for your faithful giving.

The stories in this report are a direct reflection of your faith in action; extraordinary examples of what we've achieved and our collective passion for redefining the impossible.

Whether it is fire, flood or family crisis, supporting our isolated farmers, finding a safe bed for the homeless or providing leading drug, alcohol and gambling recovery services, your support means we can offer comprehensive care and assistance to those in need.

It is the love of our gracious God that empowers us to give hope; to move

forward together with the hurting, broken, lonely and lost into a future that is full of possibility.

So to our supporters, donors, volunteers and Board members – thank you for being our partners. Because of you we can continue to walk shoulder-to-shoulder with people in crisis.

The need is still great, but together we can create real, lasting change.

Yours sincerely,

**Mark Campbell (Colonel)
Chief Secretary-in-Charge**



The Salvation Army: *our purpose*

We welcome all people | creating a safe space for growth

We are attentive to people's needs | listening to understand

We work alongside people | forward-thinking, person-driven planning

We empower people to see it through | maintaining momentum post-support

We value professionalism | fostering a culture of improvement

We are accountable to one another | where to from here?

The Salvation Army lives out its mission through diverse, unified expressions across Australia. We achieve our goals through a culture of courageous stewardship; committed to leadership and delivering innovative and progressive services within a financially sustainable framework. We know we are succeeding when we see people empowered beyond their circumstances.

You can find The Salvation Army in city streets, on rural farms and in suburban centres. With your support, our people are on the ground day and night, bringing hope to those who need it most:

- Hope for people who are homeless or escaping violence.
- Hope for people trapped in addiction or battling mental illness.
- Hope for people affected by disasters or financial troubles.
- Hope for anyone feeling hopeless.

Together that's what we are – a group of people united by faith and motivated by a message of hope.

"The love of Christ compels us." (2 Corinthians 5:14)

Your support in action

Twenty-four hours a day, every day of the year, The Salvation Army provides care and support to Australians in need. In fact, it's what we've done for over 130 years. It is what we continue to do today and it's what we will go on doing whenever and wherever there is injustice and pain in the world.

The Salvation Army is a community – a movement of people fighting injustice. Our donors and supporters – people just like you – are as much a part of The Salvation Army as those working in our recovery centres or in our rural communities. Together, we offer unconditional love and support, without discrimination.

Because of you, a young Australian broke the chains of addiction, and a mother and child rebuilt their lives in safety after escaping a violent home. Together we have provided welcome shelter to a man who was homeless and liberated a woman from modern slavery. Thanks to the combined support of all our stakeholders, a struggling farmer received counsel and a local community was rebuilt following a natural disaster.

While this past year has been one of great blessing and joint achievement, every year the need grows greater. Your generous investment in the work of the Salvos means together we can make Australia a better place for all.



12,000+ PEOPLE ASSISTED BY
HOMELESSNESS SERVICES



3000+ WOMEN ASSISTED BY
DOMESTIC VIOLENCE SERVICES



1000+ PEOPLE HELPED BY
MIGRANT AND REFUGEE ASSISTANCE PROGRAMS

10,000+ MEALS
FOR THE HUNGRY
EVERY WEEK



138,000+ PEOPLE ASSISTED BY
EMERGENCY SERVICES
FOLLOWING DISASTERS

3000+ YOUNG PEOPLE ASSISTED BY
YOUTH SUPPORT SERVICES



2600+ PEOPLE SUPPORTED BY
SALVOS COUNSELLING



4200+ PEOPLE ASSISTED THROUGH
THE BRIDGE PROGRAM
FOR DRUG & ALCOHOL REHABILITATION

Our commitment

Empowering people can be a gritty, difficult process and it takes time. That's why we don't assess our effectiveness on output alone. We are committed to continuously improving the way in which we serve suffering humanity – and that means measuring impact.

This commitment allows us to gauge the real results of our programs, not just the number of touchpoints across the organisation.

Understanding impact

We strive for outcomes that bring about long-term, life-transforming and intergenerational change. That's why The Salvation Army has commissioned the Centre for Social Impact to develop an overarching Social Outcomes and Impact Measurement framework for our social programs.

The aim of the project is to systematically collect evidence on the difference The Salvation Army has made to individuals, families and the Australian community. Still in its early stages, it is an exciting project, and just one example of our commitment to delivering high-quality and effective services.



Remarkable recovery from rock bottom

As a former client and now an aftercare support worker at The Salvation Army's Townsville Recovery Services Centre, Michael realises he spent much of his addicted adult life in denial.

Hospitalised three years ago with issues brought on by many years of drug and alcohol abuse, Michael's marriage, family and finances were in tatters. A hospital social worker suggested he contact the Townsville centre.

"At first I felt that it was for somebody else," he says with a wry smile. "It wasn't for me because I was sure I had the answers and excuses as to why life had taken a bad turn."

A lifelong struggle

Although addiction had landed Michael in trouble with the law in his teens, he went on to stay drug free for 10 years. Sadly, though, from his late 20s to his early 50s, he slipped in and out of addiction to various drugs and alcohol.

A home and business owner, Michael did not have to break the law to fund his addictions. He believed his life was on track because his family was materially provided for.

Looking back now, he understands while he was using drugs he was completely failing as a father and husband.

"A lot of people in addiction don't realise the flow-on to those you love and cherish and (almost inevitably) lose," he says. "It is a horrible, wicked disease that doesn't discriminate. It destroys anybody in its way."

As his marriage collapsed, Michael relied more heavily on his addiction. "Gradually I

deteriorated," he says. "Bankruptcy court was involved and bailiffs took all our assets."

Michael finally moved to Townsville and found employment driving road trains to Perth, but remembers hitting the bottle at every stop.

Road to recovery

Upon finally entering Townsville Recovery Services Centre, Michael embraced the Bridge Program wholeheartedly, sighting his once-dormant faith as a driving factor. "Life suddenly seemed to make sense," he says.

When the opportunity to volunteer at church arose, Michael took it. He was soon offered part-time work with the recovery service and went on to secure the role of aftercare support worker.

"The Salvation Army saved my life and now I want to try to share that with others. They were the ones who were there when I stretched out my hand."

Michael now leads a much simpler life and is thrilled to be back in contact with his youngest daughter.

"The Salvation Army saved my life and now I want to try to share that with others. They were the ones who were there when I stretched out my hand. They grabbed it and without any want of return for their effort, they gave and gave and gave. I am so grateful."



The Salvation Army Recovery Services provides a range of supports for people affected by addiction, empowering them to learn, grow, change and, ultimately, transform their lives.

- 8 therapeutic communities
- 4 withdrawal management services
- 5 out-client/day programs

The Bridge Program

The Bridge Program has been helping people overcome alcohol, drug and gambling addictions for more than 50 years and forms part of The Salvation Army's network of specialised therapeutic services.

Person-centred and purposeful, the program targets a participant's holistic wellbeing from induction to recovery, through to re-entry and extended care.

Model of recovery

Evidence-based and a leading model for recovery, the Bridge Program is delivered in all residential therapeutic communities. The model is reviewed and evaluated by the University of Wollongong on an ongoing basis, ensuring The Salvation Army can make informed decisions regarding its effectiveness and development.



Waking from the nightmare

To the pregnant woman cowering in her kitchen and sobbing uncontrollably, normal family life seemed a distant memory. Any minute she might, yet again, be dragged out of the corner by her hair to be told she is ugly, useless and unwanted.

Until her late 20s, life was wonderful for Kate*. She completed a degree, secured a rewarding career and bought two houses. Most importantly, she was deeply loved.

"I was the eldest of four girls," Kate explains. "Although we all moved out of home after school to study and work, we would still come home and have roast dinner with our parents every week. It was a really happy family."

"I've come a long way. The greatest thing I now have is hope!" - Kate

But Kate's life changed forever when her mum was diagnosed with breast cancer. "She fought very hard (but she lost)," Kate says.

Darkest of times

As her grief unfolded, a man entered her life. Seemingly sympathetic and warm, Kate was slowly drawn into his web. "I'm quite sure now that he targeted me," she explains. "He knew I had assets and that I was very vulnerable at the time."

As their relationship progressed, so did the man's addiction and violence. At one stage he even broke her leg. Kate was soon alienated from her family.

"Despite 26 years as part of a happy, healthy family, you can be completely

rewired in two years of being told every day that you shouldn't be breathing, you don't deserve to live and no-one else will have you," she says.

However, after the birth of her child, fearing for their lives and deeply depressed, Kate knew she had to escape.

Hope prevails

Reflecting on the day she met Salvation Army Doorways caseworker Simone*, Kate says, "I remember first walking through the door – the amount of love I felt – there was no judgement."

"She (Simone) paid my phone bill on the spot, got me some food vouchers, nappies and electricity vouchers. She sent me off to a financial counsellor and got me into a supported playgroup."

Kate believes an important part of her journey was the support she received at Christmas.

"I was still paying off the debts my partner had accrued, so could not afford any Christmas presents for my child," she says.

"Knowing there was food on the table and presents under the tree – given out of the goodness of people's hearts – was really quite overwhelming. It was a happy day. Gifts given through the Salvos make a huge difference. They bring joy to people who have nothing."

Now studying to become a minister, Kate says she is growing stronger because of the support given by The Salvation Army. "I've come a long way," she says. "The greatest thing I now have is hope!"

**Names changed to protect privacy*



1 in 3 women

has been a victim of physical or sexual violence, since the age of 15, by someone known to them.*



3000+ women

are helped by The Salvation Army's domestic violence services each year.



\$1000

can help a family get back on track through a year's worth of financial counselling.

*ABS, 2012, Personal Safety Survey



Hiking the heartland for youth homelessness

It was almost dawn on a clear, cold morning in the heartland of the Northern Territory. After more than three hours scrambling up a steep mountainside, eight tired trekkers reached the summit of Mount Sonder.

In the pre-dawn light, the team took in the 360-degree views of the ranges, plains and salt lakes below. Then, just as the sun peaked over the horizon, the trekkers saw the lights of their final two team members who had not been expected to complete the climb. "It was a euphoric moment," says The Salvation Army's Major Bryce Davies.

In May 2016, this dedicated team of 10 (including five Virgin Mobile staff) trekked for five days along the Larapinta Track – from Alice Springs through the West MacDonnell Ranges – to raise vital funds for The Salvation Army's Oasis Youth Support Network.

Located in Surry Hills, Oasis is The Salvation Army's response to youth homelessness in Sydney's inner city. The centre provides access to more than 20 programs and services that offer critical points of intervention and support for 16–25 year olds experiencing homelessness and disadvantage.

Walking the talk

"Virgin Mobile has been a proud supporter of the Oasis Youth Support Network for several years, recognising the importance of the amazing work they do," says David Scribner, CEO, Virgin Mobile. "Our trekkers not only gave their all to the fundraising and the trek itself, which included meeting some of the people who benefit from the work of Oasis, but also really enjoyed themselves."

Together, the team raised over \$40,000.

Nick Geoghegan, Virgin Mobile's Product Marketing Manager and fellow trekker, saw the adventure as win-



"Virgin Mobile has been a proud supporter of the Oasis Youth Support Network for several years, recognising the importance of the amazing work they do."

– David Scribner, CEO, Virgin Mobile

win. "When you experience a difficult challenge together, it brings the team closer," he says. "And it made all the blisters and exhaustion worthwhile to know the money we raised really will make a difference to getting the lives of homeless youth back on track."

Chris Lynch, Director IT Systems and Services at Virgin Mobile says, "One of the biggest highlights was meeting a great bunch of people who were all focused on helping out Oasis. Having the Salvos on the trek was brilliant because we learned how the funds we raised will make a difference."

Trekking to make a difference

Major Bryce Davies says, "While we offer a bed, food and case management to young people experiencing homelessness – many of whom have had the most horrific life experiences – the funds raised by corporate supporters allow us to provide the essential extras, including driving school, street media, art and recreational outings.

"These become really positive experiences for young people and our workers can begin to build deeper bonds.

"While there are some amazing transformations, much of the work is very gritty, raw and unglamorous. But the soul of Oasis – the team of workers who turn up every day and provide professional care, counselling and a sense of safety and belonging – is incredibly loving and courageous."

In April 2017, a team of intrepid trekkers will take on the Kokoda Track in honour of The Salvation Army "Sallymen" who provided comfort and support to Australian soldiers on the frontline in 1942. Another exciting adventure will soon be announced for 2018.

For more information, please email adventure@ae.salvationarmy.org



Virgin Active volunteers



44,000+

young people, under the age of 25, are experiencing homelessness.*



3000+

young people assisted by The Salvation Army's youth support services every year.



\$15,000

offers disadvantaged children and youth up to 150 sessions of age-appropriate educational programs.

*ABS, 2012, Census of Population and Housing: Estimating Homelessness 2011



From sorrow to solace

Fleeing a life of abuse and domestic violence at the hands of her husband, Alison* was suddenly catapulted into a world of uncertainty and instability. Grabbing her children, the youngest a newborn, she headed straight for a refuge, where they were transitioned into rent-subsidised accommodation. However, when the rental assistance was suddenly withdrawn without warning, the family was left homeless.

Alison and her children stayed with various friends before securing short-term, crisis-care accommodation with The Salvation Army. Eager to give her family a fresh start, Alison was excited to learn of the Savills Housing Project.

Breaking the homelessness cycle

In 2015, Savills Australia partnered with The Salvation Army to fund accommodation for families experiencing homelessness in Sydney, many of whom have been affected by domestic violence or abuse.

"Many of our clients are caught in an inescapable cycle of homelessness," says Peter Cleave, Development Manager at The Salvation Army. "With increasing housing costs and the decreasing supply of public housing, they may move from one service to another, receiving support but remaining unable to sustain their independence. Our aim is to break this cycle using a holistic approach."

For Alison, this holistic approach meant the support of a dedicated caseworker and access to counselling, financial assistance, tenancy support and educational and employment assistance.

A fresh start

In late 2015, Alison and her children moved into a three-bedroom home, funded by

Savills, in a quiet suburban street close to the children's school. This was a blessing for Alison's children, who had previously experienced extreme instability in their education.

"The family has been able to settle into their community and feels secure in their schooling, relationships and routine," says their caseworker.

Alison is continuing to receive support from The Salvation Army to find long-term, sustainable housing and secure employment.

Simon Fenn, Managing Director of Savills NSW, says: "There are so many families who do not have a safe and stable home. This project will assist those facing an accommodation crisis and provide support to enable families to transition into self-sustainable housing and a better life."

"Many of our clients are caught in an inescapable cycle of homelessness."

– Peter Cleave, Development Manager (Special Projects), The Salvation Army

Dale O'Toole, Manager – National Sustainability at Savills Australia, adds: "We are very proud to partner with The Salvation Army in establishing The Savills Housing Project, which is such a simple but meaningful way of assisting a family at risk. It is particularly gratifying to hear that the stability and security the home is providing the family is helping them re-establish their lives. This has also had a profound and resonating impact on our employees."

* Name changed to protect privacy



"The family has been able to settle into their community and feels secure in their schooling, relationships and routine." – Alison's caseworker



Over one-third of specialist homelessness clients seek domestic and family violence support.*



2500 clients in Salvation Army accommodation (crisis, transitional housing, long-term, resident-funded services) per night.



\$23,000 supports a family in transition by providing a safe home and case management support for a year.

*Australian Institute of Health and Welfare, 2016, Domestic and family violence and homelessness 2011–12 to 2013–14



140+ youth slept on a couch in support of The Couch Project in 2015.



16.3.16 launch date of The Salvation Army's Street Safe Night Angels, manned by 60+ community volunteers.



400km covered by three community fundraisers kayaking the Bass Strait between Victoria and Tasmania to raise money for Oasis Youth Support Network.



Christmas cheer delivered to 70,000+ households in 2015.



36 clients supported by PROJECT FUTURES and the Freedom Partnership – 5 of which were minors who had experienced or were at risk of forced marriage.



240 people reconnected to their family by our Family Tracing Services.



95km trekked as part of Oasis' Hike the Heartland for Homeless Youth.



5750 regular givers.

Working together to bring...



Helicopter generously donated by Parmalat (producers of Pauls Milk)



2,000,000km²
covered by our Outback Flying Service in Queensland.



38,000+
Red Shield Appeal doorknock volunteers.



Image: Belinda Soole, Daily Liberal

\$270,000
donated by the NSW Country Women's Association for drug and alcohol recovery services.



35
Salvos Striders ran in the 2015 City2Surf.



Image: Rachel Poon

1200 meals
served by community volunteers at the Salvos Sydney Streetlevel Christmas lunch.



125 countries
supported by The Salvation Army International Development.



35,000
community volunteers.



\$1million+
donated by Sargents Pies.



Faith fighting slavery

Around the world, an estimated 45.8 million men, women and children are enslaved – including 4300 people in Australia. Some people are hidden behind closed doors; others are hidden in plain sight. All are held against their will for the profit or advantage of others.

Whatever the circumstance, it is inconceivable that slavery and human trafficking still exist in 2016. It is one of the largest – and most profitable – crime industries in the world, generating over \$30 billion every year.

Partnering for change

Since 2011, PROJECT FUTURES has partnered with The Salvation Army to fund the Trafficking and Slavery Safe House and The Freedom Advocates Project.

The Salvation Army Safe House provides supported accommodation for women identified as victims of trafficking or modern-day slavery in Australia. These clients receive crisis and long-term assistance 24 hours a day, seven days a week. Casework is holistic and comprehensive, offering financial assistance, access to legal, medical and mental health services, employment services, rights education, social support, living skills, personal development and recreational activities.

The Freedom Advocates Project is led by people who have survived human trafficking and/or slavery-like practices. It empowers them to speak out to government bodies and to the wider community, as well as reaffirms their worth as a unique and powerful person.

“I came to Australia and fell to nothing overnight. I even lost the heart to survive,” says one former Safe House resident. “The Salvation Army helped me when I was in trouble. They gave me a safe place to stay, gave me clothes, helped me with my visa and to start my new life.”

Ending slavery is a choice

The PROJECT FUTURES partnership champions collaborative, inclusive and networked strategies to address modern slavery. It is the collective voice of this committed community that is forcing Australia to accept its contribution to this criminal practice and take action to eradicate it.

“We see the benefit of taking a long-term view of recovery over short-term solutions, and approach our partnerships the same way,” says Renee Anschau, Partnership Manager at PROJECT FUTURES. “We are very proud of the relationship with The Salvation Army, the strength of the partnership and what has been achieved in just five years.”

Some people are hidden behind closed doors; others are hidden in plain sight. All are held against their will.

A not-for-profit organisation, PROJECT FUTURES has raised \$575,000 for the Safe House since the beginning of the partnership – an incredible effort from a small community of dedicated fundraisers.

“The relationship between PROJECT FUTURES and The Salvation Army is founded on trust and mutual respect,” says Laura Vidal, National Projects Coordinator for The Salvation Army’s Freedom Partnership. “The financial support PROJECT FUTURES provides is truly unique. It enables individuals to access the broadest range of support services to promote meaningful experiences after trauma and abuse.”

On behalf of the Freedom Partnership and the survivors they support, we offer our sincerest thanks and appreciation to PROJECT FUTURES for its ongoing commitment.



4300 people
are living in modern slavery in Australia.*



36 clients
supported through The Salvation Army’s Freedom Partnership.



\$17,000
can help a victim of trafficking find freedom.

* Global Slavery Index, 2016



"We've always been invited in and people will always talk with us and share their hearts."

— Major Jean Ridley

Image: Josh Smith, The Daily Telegraph

Love in the land of drought and flooding rain

Celebrating their 10th year as rural chaplains, Majors Peter and Jean Ridley believe throughout their service they have driven more than one million kilometres across our great land – often with their caravan in tow.

Their area of care covers more than 60 per cent of central NSW, from Forbes up to the Queensland border. "It's a mind-blowingly vast area to cover," says Peter.

Rural reconnection

As well as offering practical support, Jean says the role is very much about letting people know that somebody cares. "We have never had a rejection. We've always been invited in and people will always talk with us and share their hearts."

"We are asking everyone who feels called to please continue to pray for and support our farmers." — Major Peter Ridley

The importance of their role became apparent in the early days of their chaplaincy. "We visited a very remote family and they were in a dreadful state," she continues. "They'd nursed a dying child for five years. They'd asked for help; asked for people to come out and support them, but because they were so remote, no-one came."

"They were blown away at the thought that we would visit them in their home, and we were privileged to assist in getting their younger daughter to hospital for treatment

after she presented the same symptoms as the daughter who passed away."

Rolling up their sleeves

While care for rural families after tragedy or natural disaster has become a major part of their chaplaincy – Peter and Jean provided their services following the fierce NSW Blue Mountains and Coonabarabran fires – one of their greatest joys remains simply "doing life" with people.

"We often roll up our sleeves on the farm and get alongside people," says Jean. "Or if they just want to sit down and have a chat, we are there. We are chaplains, so we care deeply about their spiritual health." However, for these two travelling chaplains, the role is at times overwhelming. Although they often arrive just in time to prevent a tragedy, too many times they hear of farming friends who've ended their lives because the fight was too tough.

"We are asking everyone who feels called to please continue to pray for and support our farmers," says Peter. "In many areas, the grief and pressure they now face really is unimaginable."

"We are so appreciative of those who have donated to support our rural communities. Not only has it meant keeping desperately needed food on the table or helping keep the power or phone on; but just as importantly, it has proven again and again to be an icebreaker. It helps us start the conversation. Then, often as the tears flow, relationships are built, and we can minister to their very real emotional and spiritual needs as well as to the physical."



16,000+
contacts made by chaplains each year.



3400+ families
assisted in disaster-affected areas in Queensland and NSW.



\$10,000
can provide over 2000 meals to emergency workers and displaced people during a natural disaster.



Gifts in Wills: the gift of a lifetime

The Salvation Army's work is made possible because of the generosity of its supporters, not only through donations but also through leaving a gift in their Will.

You can make a huge difference to future generations by choosing to include a gift to The Salvation Army in your Will like Rodney and Dale Hawkins.

"It's been our honour to support The Salvation Army through our Will. We hope that by doing so we will ensure their work can continue," says Rodney.

"By supporting The Salvation Army, we can make sure that people who need assistance, have it," says Dale. "And this is what we love to be able to support and will continue to do so by leaving a bequest in our Will."

"We feel really proud that we will be helping Australians in need, for many years to come."

— Rodney and Dale Hawkins

Ian Foulsham, an Honoured Friend Solicitor, says, "People are motivated to leave a gift in their Will for many reasons. Some people do not have the finances available at the time but want to make a contribution. By leaving a gift in their Will they can make a big difference to future generations."



As many of us seek to make a positive impact on our world, a gift in your Will is one way you can leave a lasting legacy. You can give hope where it's needed most.

Many people have informed The Salvation Army that they have left a gift in their Will. With their permission, we call these people 'Honoured Friends of The Salvation Army'.

Honoured Friends receive invitations to special events to learn more about The Salvation Army's work and social programs. Honoured Friends are also provided with a Salvation Army contact person who is happy to keep in touch by phone or mail, and, if desired, through personal visits. Some people who leave a gift in their Will inform The Salvation Army that they wish to remain anonymous. We refer to these people as our Private Bequestors.

If you already have a Will, you can simply provide your solicitor with a codicil that outlines the changes you wish to make to include The Salvation Army.

Please call us if you require a copy of a codicil or would like to receive a copy of The Salvation Army Wills Booklet. This booklet will guide you through the process of preparing the gift of a lifetime.

While The Salvation Army cannot offer you legal advice, one of our Wills and Bequests representatives can confidentially discuss your legacy options with you. Simply call 1800 337 082.

If you have included a gift in your Will to The Salvation Army, please let us know. We would love the opportunity to say thank you.

Honoured Friend Solicitors of The Salvation Army are those solicitors who support The Salvation Army through our Community Wills Days. They assist by donating their time and professional services to prepare simple Wills for a \$50 donation towards the work of The Salvation Army. If you are a solicitor and would like further information, please call 1800 337 082.

Boards and committees

We would like to acknowledge and sincerely thank our board and committee members for giving freely of their time and expertise in support of The Salvation Army's efforts to give hope and transform lives.

Territorial Advisory Board

Chair Mr Roger Corbett AO

Colonel Mark Campbell

Greg Couttas

Mark Dalglish

Nancy Dolan

Robert Hamilton

John Harkness

Belinda Hutchinson AM

Malcolm Irving AM

Stephen Loosley AM

Rod McGeoch AO, LLB

Sam McKay

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Warwick Negus

Jane Perry

Lt Colonel Kelvin Pethybridge

Robert Rae

Lt Colonel Chris Reid

Lt Colonel Laurie Robertson

Tom Saar

Annabel Spring

Alison Tarditi

Major Gary Masters (Secretary)

Media Advisory Board

Shaun Branagan

Lauren Miller Cilento

Judith Duck

Alex Gottshall

Steve James

Tim McDonald

Richard White-Smith

 **2420**
Honoured Friends.

 **446 attendees**
at 12 Wills days across
Qld and NSW.

 **815**
Honoured Friends Solicitors.



Committees

Territorial Appeal and Fund Development Committee
Chair Frank O'Halloran AM

Capricorn Region Appeal Committee
Chair Grant Cassidy

Hunter Doorknock Committee
Chair Paul Murphy OAM

The Greater West Appeal Committee
Chair Prof Jim Taggart OAM

Brisbane Appeal Committee
Chair Nicole Hollows

Central Coast Appeal Committee
Chair Geoff Corah

Illawarra Appeal Committee
Chair Michael Bassingthwaighte

The Greater West Doorknock Committee
Chair Allan Spinks

Brisbane Doorknock Committee
Chair Michael Hansel

Central Coast Doorknock Committee
Chair Sarah Ferman

Illawarra Doorknock Committee
Chair Bill Dowson

Townsville Appeal Committee
Chair Stephen Motti

Bundaberg Region Appeal Committee
Chair Wayne Bauer

City of Sydney Doorknock Committee
Chair Joycelyn Morton

Ipswich Appeal Committee
Chair Chris Hall

Yeppoon Appeal Committee
Chair Helen Schweikert

Cairns Appeal Committee
Chair Bob Fowler

Gladstone Region Appeal Committee
Chair Colin Burke

Maroochydore Appeal Committee
Chair Ken Reed

Caloundra Appeal Committee
Chair Michael Shadforth

Gold Coast Appeal Committee
Chair Tony Hickey

Noosa Appeal Committee
Chair John Madill

Canberra Appeal Committee
Chair Peter Leahy AC

Hervey Bay Appeal Committee
Chair Ted Sorensen MP

Port Macquarie-Hasting Appeal Committee
Chair Chris Perry

Canberra Doorknock Committee
Chair Janine Yokom

Hunter Appeal Committee
Chair Don Magin

Tamworth Appeal Committee
Chair Chris Sheppard

Key donors

Our sincere thanks go to the individuals, families, companies, charitable trusts and foundations, organisations and groups who have invested in the work of The Salvation Army. We are honoured by your faith and shared commitment to supporting Australians in need.

Individuals and families

M & L Barnett	John Landerer CBE, AM
Brazil Family Foundation	Jillian Lees
Kevin & Sherlie Caunt	Barbara Maidment
Allan Davies	Paul McLean
Fitzpatrick Family Charitable Trust	Mellow Yellow Products Trust
Goldburg Family Foundation	Frank & Rosie O'Halloran
Tony & Karen Haggarty	The late Sir John Pidgeon
Stephen C Harris	John Plummer
Mick & Deborah Hayward	David & Elisabeth Stanton
Colin & Barbara Hindmarsh	Peter Doherty & Jan Swinhoe
Jessica Hore	The McKay Family
Roger Massy-Greene & Belinda Hutchinson AM	Philip & Carolyn Twyman
Tony & Kerrie Jordan	John Young
Geoffrey Kimpton	



"I have never really dwelt on why The Salvation Army is my favoured charity. I guess my first contact with them as a young conscript in the armed forces some 50 years ago left a lasting impression. There were army chaplains of all denominations but the Salvos, well they were different. They were the Salvos. That's how I regard their work in the community today. To me they don't identify as a religious organisation, but rather as a symbol of service and a beacon of hope to all those in need. They need my financial support and I willingly give it."

– *Graham Wheeler, Townsville Advisory Board Chair and major donor*

"I believe that because our community has helped my business to be successful, it is my responsibility to give back and help those less fortunate. I can rest easy knowing the majority of the money I donate to The Salvation Army is going directly to the people that need it the most and only a small percentage of the money is being used for administration costs. Thank God for the Salvos."

– *Michael Irwin, Managing Director, Pivotal Homes*

"We supported The Salvation Army's Freedom Campaign because of the huge need for drug and alcohol rehabilitation services in the Townsville region. As we operate businesses in the region, we feel a sense of responsibility to support the community with the issues that are relevant to them. The Salvation Army has a long history of this type of work and we were happy to contribute to further their work in this area through the Freedom Campaign."

– *Chris Morris, the Morris Foundation*

Companies and organisations

Aquis Group	Qantas Airways Limited
ADCO Constructions Pty Limited	QGC Pty Limited
Admiralty Enterprises Pty Limited	Queensland Government
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The Caledonia Foundation
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The Reuben Pelerman Benevolent Foundation
The Sunland Foundation
The Sylvia & Charles Viertel Charitable Foundation
The Wheeler Family
Thomas Kelly Youth Foundation Limited

“Sargents Pies Charitable Foundation was established to provide relief of poverty, suffering, distress and misfortune, and to facilitate the needs of persons who are in necessitous circumstances within Australia. We have found this is clearly where The Salvation Army is active and effective, and we are proud to partner with them in our shared purpose. In particular, we support Youthlink programs across Western Sydney that teach young people the importance of teamwork and learning to overcome obstacles. We are keen to see long-term, sustainable communities in the west to which people feel they can belong.”

– *Brian Andrews, Purchasing Manager, Sargents Pies*

“Matana Foundation supports the work of The Salvation Army’s Oasis Youth Support Network because we, too, believe in Australia’s young people and would like to give them every opportunity to develop their dreams and reach their goals.”

– *Karen Loblay, Matana Foundation*

“An important aspect of business and personal leadership is leading by example in the community. As such, ADCO Constructions is delighted to continue its support of The Salvation Army in a number of programs Australia-wide. On the Gold Coast, ADCO contributes to and applauds the tireless work of the Salvos in their drug, alcohol and domestic violence rehabilitation programs and provision of shelter for the homeless.”

– *Judith Brinsmead, Chairman, ADCO Constructions Pty Ltd*

Continuing your support

Every day, the impact of your generosity is evident in communities across Australia. From regular giving to major gifts, whether you choose to support a specific area of our work or make a general donation, your support is vital and we cannot thank you enough.

Online and regular giving

To make a one-off donation or register for regular giving, please visit salvos.org.au/donate

Corporate partnerships

There are many ways in which your business or organisation can contribute to the work of The Salvation Army. To find out how, please visit salvos.org.au/corporate-support, or contact us by phone or email.

☎ 02 9466 3101

✉ partnerships@aue.salvationarmy.org

Major gifts, charitable trusts and foundations

Our Donor Development team can assist you in making decisions regarding a substantial gift or establishing an endowment. If you have a family trust, foundation or Private Ancillary Fund (PAF), call or email us to find out how you can contribute to the work of The Salvation Army.

☎ 02 9466 3108

✉ majorgifts@aue.salvationarmy.org

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Change lives with a gift to The Salvation Army in your Will. Your bequest will provide lasting hope for future generations.

☎ 1800 337 082

✉ willsandbequests@aue.salvationarmy.org

Help us fundraise

Whether you want to participate in the Red Shield Doorknock or hold a DIY fundraising event, your contribution to The Salvation Army will give hope where it's needed most. To find out more, please visit salvos.org.au/get-involved

Run, ride or trek

You and your family, friends, business or organisation are invited to join us on one of our exciting adventures. Test your endurance, improve your fitness and raise vital funds to transform lives. To find out more, please visit salvos.org.au/adventure or contact us by phone or email.

☎ 02 9466 3107

✉ adventure@aue.salvationarmy.org

International development

Active in 127 countries, The Salvation Army is empowering communities to overcome poverty. Your gift can change lives around the world. To find out more, please visit salvos.org.au/said

"... 'When did we ever see you hungry and feed you, thirsty and give you a drink? And when did we ever see you sick or in prison and come to you?' Then the King will say, 'I'm telling the solemn truth: Whenever you did one of these things to someone overlooked or ignored, that was me – you did it to me.'"

(Matthew 25:37– 40, The Message)



**THE SALVATION ARMY
AUSTRALIA EASTERN TERRITORY**

2016 Impact Report

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261-265 Chalmers Street Redfern NSW 2016
Phone 02 9466 3122

For more information regarding The
Salvation Army and its services, visit
salvos.org.au

