



**Families and Friends
of Missing Persons Unit**
Attorney General's
department of nsw

FACTSHEET 1

Counselling Service

The Families and Friends of Missing Persons Unit (FFMPU) provide a free and confidential counselling service. Services include:

- Support at time of crisis
- Emotional support
- Family reunion work when the missing person has been located and wishes to be reunited with family members
- Support for families of long term missing
- Telephone counselling and support
- Liaison and referral
- Strategies to cope with issues such as difficulty sleeping, working, and family conflict
- Information on legal issues and search agencies

When a family member or friend goes missing, counselling can:

- Allow you to talk about what happened
- Help you find ways to cope
- Assist you identify the practical and emotional supports you may need

To talk to someone call

- **The Families and Friends of Missing Persons Unit**
Monday to Friday, 9am to 5pm

Telephone: 02 8688 5423 or 1800 227 772

Resources

'Someone Missing – can the media help you?' assists families in knowing their rights and responsibilities when using the media. The document is available from the FFMPU as well as available on the victims services website, www.lawlink.nsw.gov.au/vs.

'*Someone is Missing*' is a FFMPU funded website, developed by the Mental Health Association to focus on the mental health needs of families and friends of missing persons. This website is

believed to be the first internationally that provides mental health information and referral specifically for families and friends of missing persons. www.missingpersons.org.au

'A Legal Issues Map' provides a map of the complex legal issues that confront families and friends when a loved one goes missing and directs them to accessible sources of help. The map is also available on the victims services website: www.lawlink.nsw.gov.au/vs

Contact details

Contact:	Freecall: 1800 227 772	Counsellor
Facsimile:	02 8688 9631	02 8688 5423,
Email:	ffmpu@agd.nsw.gov.au	

