

## Media Release

23 September 2015

## Strength, Agility and Innovation: Salvation Army Restructure to Transform the Organisation for the Future

The Salvation Army (Australia Eastern Territory) today announces a significant restructure of its head office activities to strengthen its provision of social and spiritual services throughout NSW, Queensland and the ACT.

As part of the restructure, all social services throughout NSW, Queensland and ACT will be part of a new streamlined operational structure aimed to improve strategy, consistency and collaboration.

Leader of The Salvation Army (NSW/Qld/ACT), Commissioner James Condon, says this restructure will strengthen The Salvation Army both now and into the future.

"The changes which have been proposed through this review and which we will see implemented over the next few months will enable The Salvation Army to remain just as innovative and resourceful into the future as it has been in the past," Commissioner Condon said.

Under the previous organisational structure, The Salvation Army's social services reported to 7 divisional administration centres that were responsible for overseeing services within their geographic area. Under the new structure, all social programs will report to one highly skilled management team, delivering better consistency, outcomes and a best practice approach to the delivery of these services.

Commissioner James Condon says that the changes are about delivering the best possible support to Australians in need.

"The mission of The Salvation Army is to help people find freedom and to meet human need **without discrimination**," Commissioner Condon said.

"We believe that these changes are going to make a positive difference to the way we provide assistance to the Australian community. From Albury all the way up to Cairns & Mt Isa, we'll be better able to share knowledge and foster a culture of innovation throughout all of our services. This restructure will also have significant benefits to the way we are able to partner with government, business and other service providers to help people in need."

Commissioner James Condon says that the changes affect head office structures only and that no public-facing services are being withdrawn.

"We want to emphasise that all the services that Australians utilise every day will continue to operate as normal," Commissioner Condon said.

"The primary impact of the restructure will be on head office and administrative functions in Sydney, Brisbane, Newcastle, Canberra, Armidale and Rockhampton."

Commissioner James Condon says that most impacted staff will be offered redeployment into new roles where they are qualified, while some others will be offered redundancy packages.

"There will be a small number of redundancies, and support will be offered to all impacted staff through The Salvation Army Employee Assistance Program," Commissioner Condon said.

The new structure will take effect from 14 January 2016.

## **ENDS**

## For more information or media comment please contact:

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